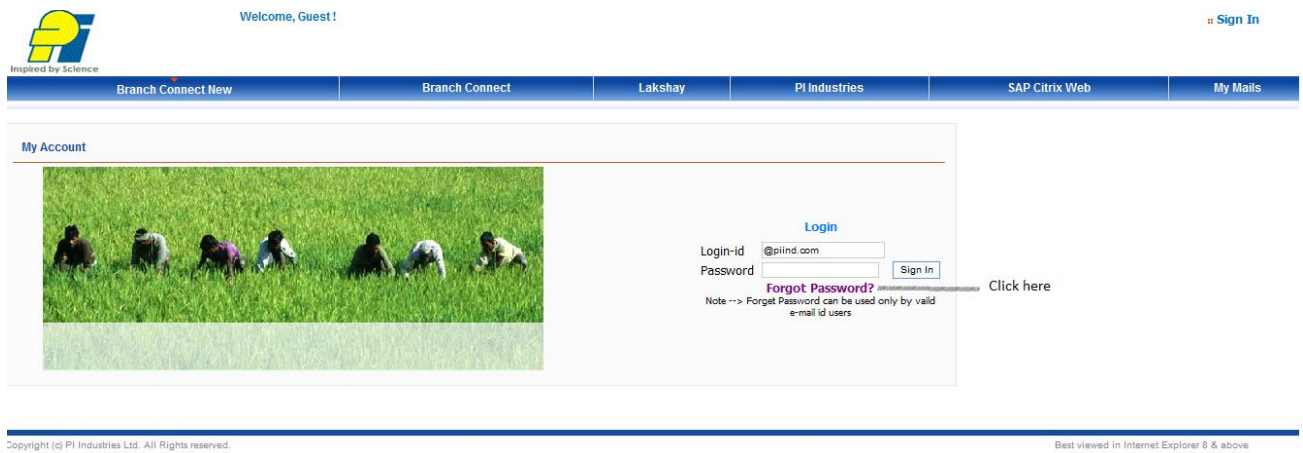


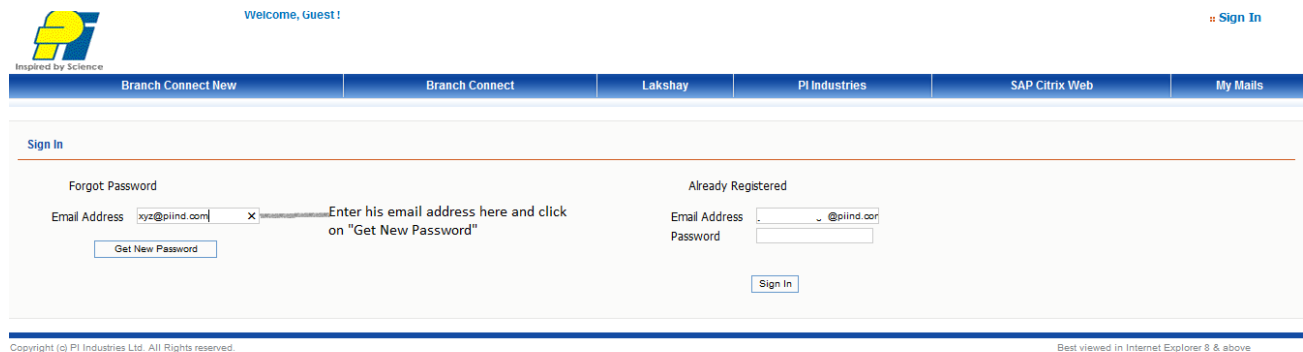
Frequently Asked Question

- **Browser** → Always prefer Internet Explorer
- **Sign in Problem** → if user facing problem while sign-in or forget password he can regenerate his password through “Forget Password” option (if his login id is valid e-mail address).



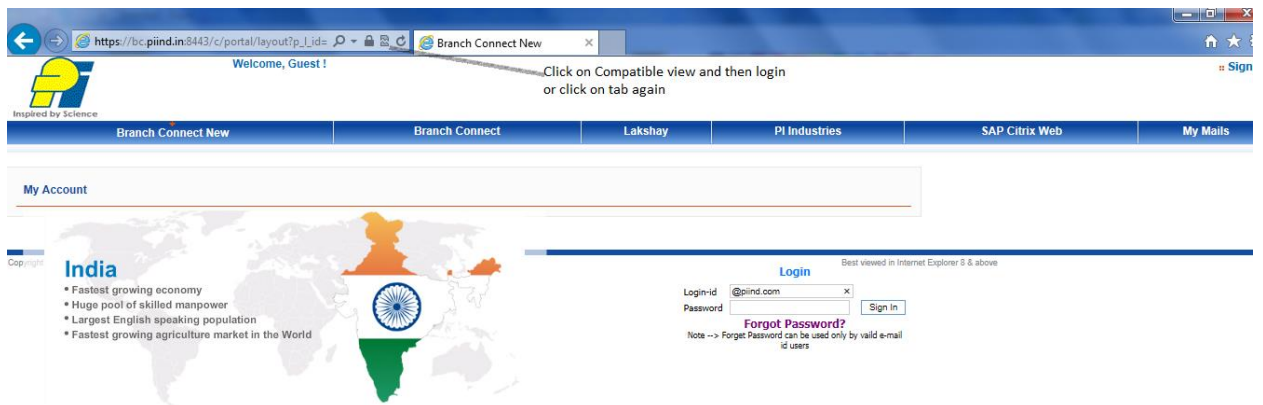
The screenshot shows the top navigation bar with the PI Industries logo and the text "Inspired by Science". The main navigation menu includes "Branch Connect New", "Branch Connect", "Lakshay", "PI Industries", "SAP Citrix Web", and "My Mails". The "My Account" section is highlighted, featuring a photograph of people in a field. To the right of the photo is a login form with fields for "Login-id" (containing "@piind.com") and "Password", and a "Sign In" button. Below the form is a "Forgot Password?" link with a note: "Note --> Forget Password can be used only by valid e-mail id users". An arrow points from the text "Click here" to the "Forgot Password?" link. The footer contains the copyright notice "Copyright (c) PI Industries Ltd. All Rights reserved." and the text "Best viewed in Internet Explorer 8 & above".

And then enter his e-mail address in “Forget Password”, Password will reset the password and sent at e-mail id provided.

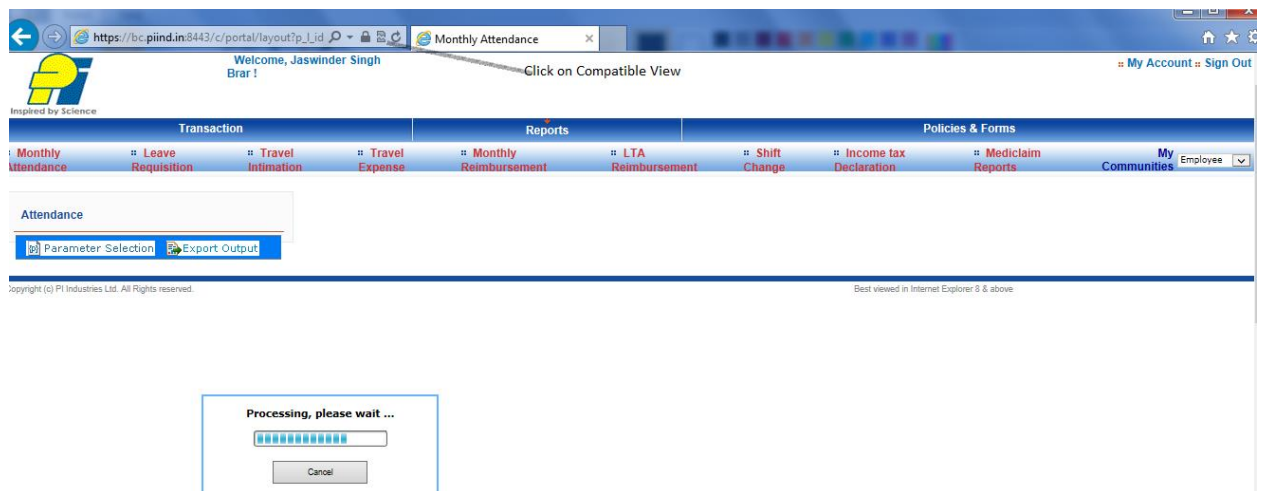


The screenshot shows the "Sign In" section of the website. It features two forms: "Forgot Password" and "Already Registered". The "Forgot Password" form has an "Email Address" field containing "xyz@piind.com" and a "Get New Password" button. The "Already Registered" form has "Email Address" and "Password" fields and a "Sign In" button. A text instruction reads: "Enter his email address here and click on 'Get New Password'". The footer contains the copyright notice "Copyright (c) PI Industries Ltd. All Rights reserved." and the text "Best viewed in Internet Explorer 8 & above".

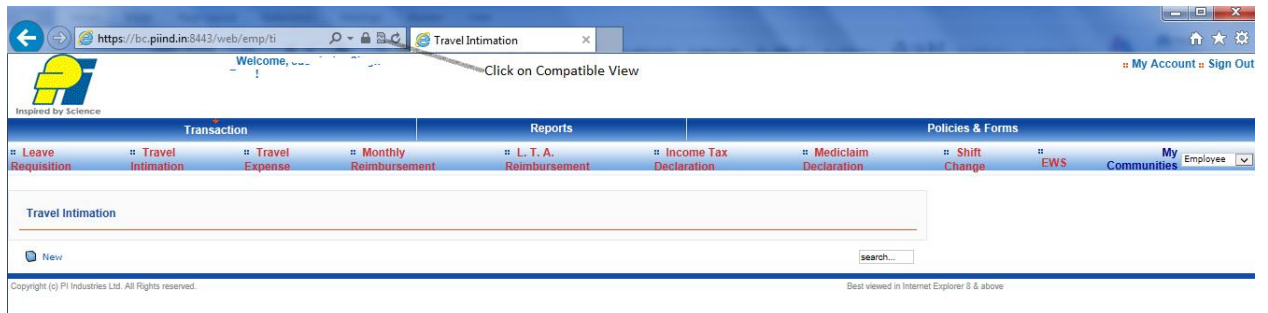
- **Page not displayed properly** → if internet Explorer page not display properly, Click on compatibility view and then login or click on tab.



- **Reports continuous running** → if report continuously running and report not displayed, then click on compatibly view for same.



- **Transactions Records not get displayed** → if transaction records not get displayed, then click on compatibly view for same.



- **Contact us** → You can find contact detail at : - <http://piind.in>