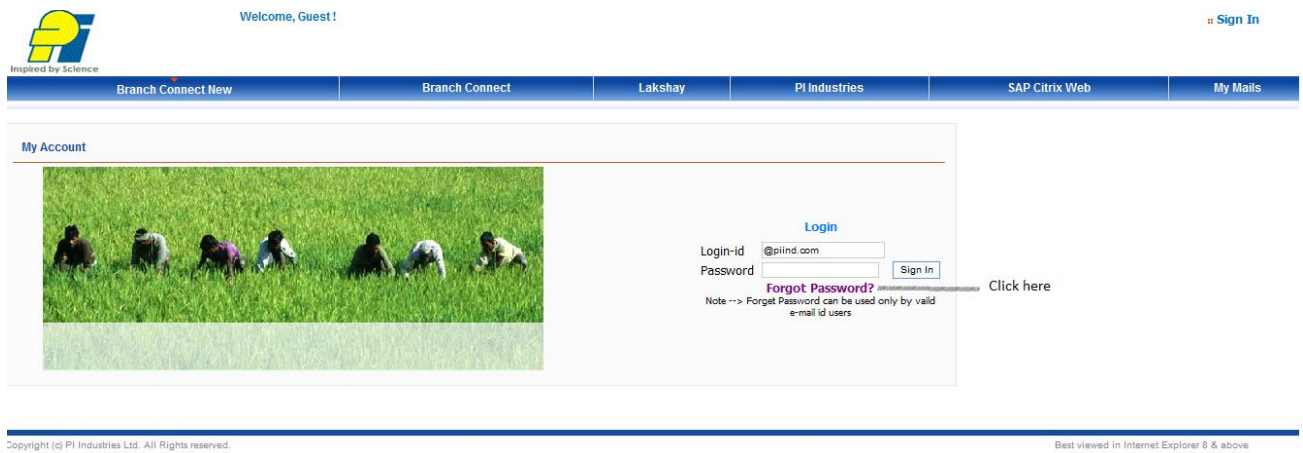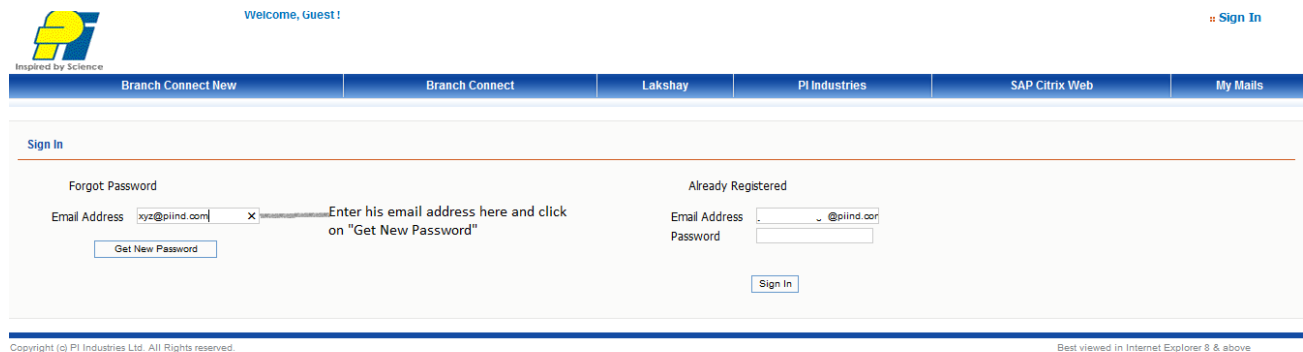# Frequently Asked Question

- **Browser** → Always prefer Internet Explorer

- **Sign in Problem** → if user facing problem while sign-in or forget password he can regenerate his password through "Forget Password" option (if his login id is valid e-mail address).
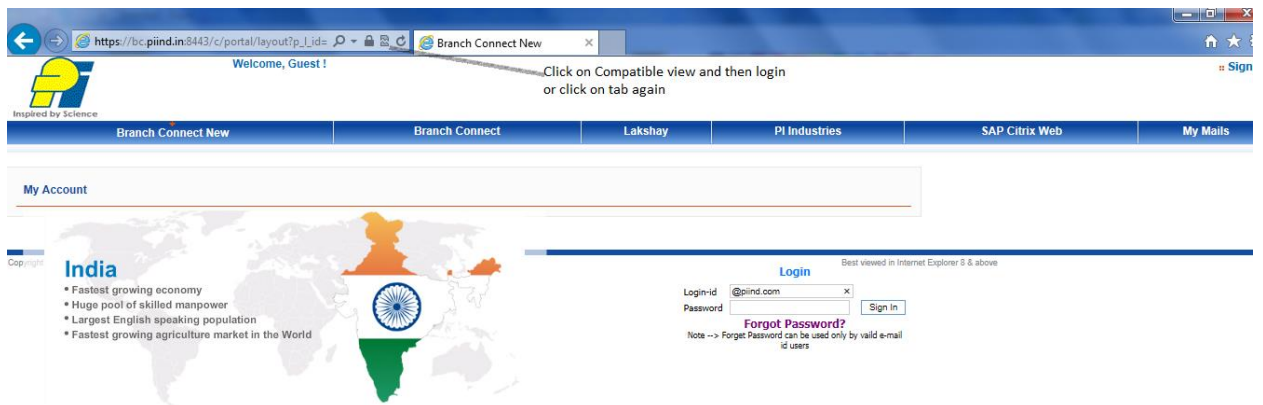

And then enter his e-mail address in "Forget Password", Password will reset the password and sent at e-mail id provided.
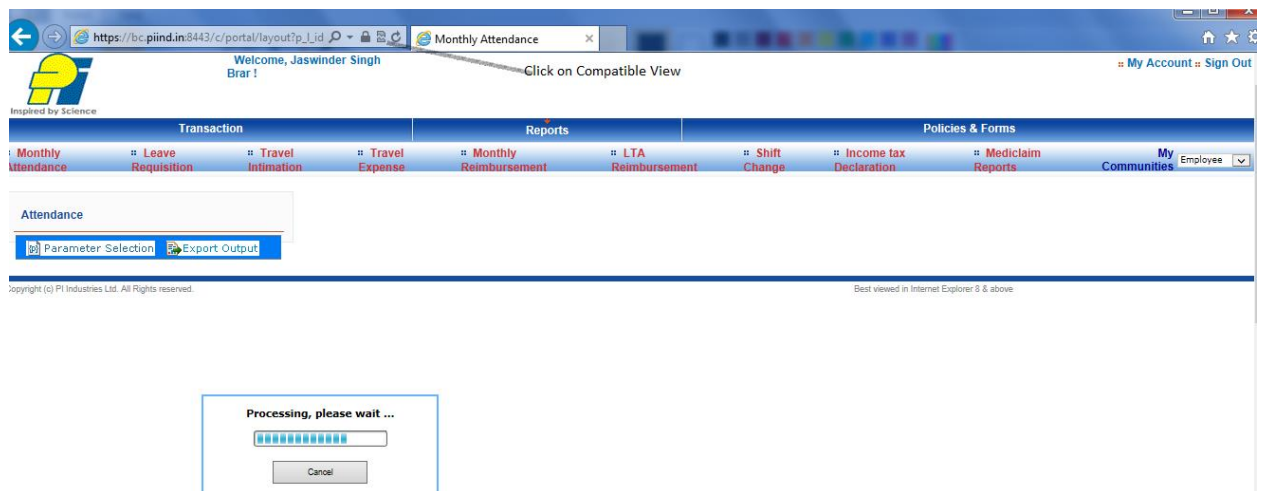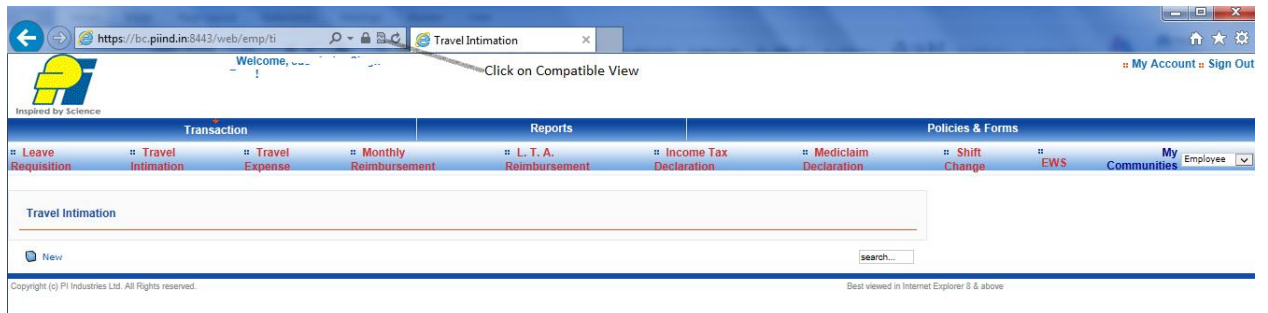
- **Page not displayed properly** → if internet Explorer page not display properly, Click on compatibility view and then login or click on tab.

- **Reports continuous running** → if report continuously running and report not displayed, then click on compatibly view for same.

- **Transactions Records not get displayed** → if transaction records not get displayed, then click on compatibly view for same.

- **Contact us** → You can find contact detail at : -   http://piind.in